

# Kids Zone Information



## Kids Zone Hours

Monday – Thursday: 8:00A – 12:00P & 4:00P – 7:00P

Friday & Saturday : 8:00A – 12:00P

Sunday: 9:00A – 12:00P

### Visiting Kids Zone

Children listed on a family membership can visit 1 time per day for up to 2 hours while guardians are inside the facility.

### Ages We Serve

We care for children ages 3 months – 8 years old.

### Adult to Child Ratios

We ensure appropriate adult to child ratios are maintained for child safety and the promotion of rich, meaningful interactions between children and caregivers.

### Diaper Changes and Toilet Learning

We are happy to provide diaper changes- just bring diapers and wipes! We support children with toilet learning. Please be sure to communicate any information that can help us best support your child. A change of clothes is always helpful too.

### Food Free Environment

We do not allow food in Kids Zone with the exception of bottle-fed infants.

### Shoeless Environment

One way we keep Kids Zone clean and safe is by maintaining a “shoeless” environment. Please be sure to send your child in socks when they visit Kids Zone.

### Secure Space

When you arrive, you will be greeted by a Kids Zone staff member who will check your child in and out as well as provide you with access to our secure spaces.

### Check-In/Out

Have your membership tag ready when you arrive and we will scan you in. Our check-in software is KidCheck. Please create a personal account prior to your first visit. Follow the QR code to create your account .



Our goal is to provide quality childcare by creating a safe, engaging and recreational atmosphere while families enjoy the full benefits of our facility.

# Trail Point Kids Zone

## Policy and Procedure

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### Member Usage

- Kids Zone is available to children ages 3 months to 8 Years.
- Guardians must remain in the building while children are utilizing Kids Zone.
- All children must be listed on a family membership.
- Trail Point guests are not allowed to utilize Kids Zone.
- Children can visit 1 time per day for up to 2 hours.
- Check-ins are not allowed 15 minutes before Kids Zone closing time.
- A KidCheck account is required for secure check-in.
  - We request guardian and child photos are added to your KidCheck account.
  - We request text notifications are enabled in your KidCheck account.
- Guardians picking up must have a Trail Point membership and must be 16 years or older.
- If Kids Zone reaches the maximum occupancy you will be placed on a waitlist until the next check out occurs.

### Policy and Procedure

- Kids Zone provides diaper changes, guardians are required to provide their own diapers and wipes.
- Kids Zone classrooms are shoe free environments.
- Kids Zone is a food free environment with the exception of bottle-fed infants.
- Infant bottles must be labeled with child's name and formula should be premeasured.
- Guardians must abide by the Illness and Exclusion Policy as follows: Children can return after being fever, vomit, or diarrhea free for 24 hours (Fever =100 or above). Please note, if your child is too sick for school they are too sick for Kids Zone. Children that exhibit other symptoms such as lethargy, rash, flushed tone or are inconsolable may be asked to be picked up early.
- If a child is inconsolable for an extended period of time requiring one on one care for an extended period of time guardians will be required to pick up.
- When our Kids Zone 2 space is open children ages 6-8 are required to check into that space, no exceptions.
- Children are expected to act in a respectful and safe manner. Swearing, verbal threats, physical violence, spitting, and throwing toys is not tolerated. If your child is exhibiting any of these behaviors you will be contacted immediately to pick them up. If this behavior persists you we reserve the right to discontinue your Kid Zone use.
- Child(ren) must wash their hands before entering Kids Zone.
- Guardians must walk their children all the way into the classroom, ensuring they get into the classroom safely.
- It is the guardian's responsibility to check the child out of Kids Zone.